

Si necesita servicios de traducción gratuitos para comprender los procesos escolares, llame al (919) 852-3303

إذا كنت بحاجة إلى خدمات الترجمة المجانية للتعرف على سير العمليات بالمدرسة، اتصل بالرقم (919) 852-3303

Si vous avez besoin de services de traduction gratuits pour comprendre les procédures scolaires, appelez le (919) 852-3303

यदि आपको विद्यालय की प्रक्रियाओं को समझने के लिए निःशुल्क अनुवाद सेवाएं चाहिए, तो (919) 852-3303 पर कॉल करें

학교/교육 과정에 관한 무료 번역 서비스가 필요하시면 다음 번호로 연락하여 주십시오 (919) 852-3303

Nếu quý vị cần sự thông dịch miễn phí để hiểu phương pháp trường học, xin vui lòng gọi số điện thoại (919) 852-3303

如果您需要免费翻译服务来了解学校流程，请致电 (919) 852-3303

General Information



- No cost to families.
- Access to WCPSS provided digital resources is available using the WakeID portal: <http://wakeid.wcpss.net>.
- Using WCPSS email, teachers will direct students to digital resources appropriate for required activities.
- Students can share assignments and work samples with parents often.

Equipment



- Students without a device at home will be issued a Chromebook with Chrome browser installed.
- Students without reliable home internet will be provided a Wi-Fi hotspot.
- Additional apps cannot be installed on Chromebook.
- Usage is monitored by WCPSS.
- Only clean the screen with a soft, dry, microfiber cloth or anti-static cloth.

Family Expectations



- Actively monitor your student while device is being used.
- Report technical/equipment issues immediately.

Student Expectations



- Use the Chromebook and/or Wi-Fi hotspot for learning.
- Routinely check WCPSS email for updates and assignments from teachers.
- Access digital tools including Google Classroom, Google Drive, Office 365 (including online versions of Word, Excel, etc.), and Canvas Learning Management System via the WakeID Portal: <http://wakeid.wcpss.net>.
- Take care of all issued equipment.

Internet Access & Safety



- Review Digital Citizenship and Social Media information available: <http://bit.ly/wake-digital>.
- Students without reliable home internet will receive a Wi-Fi hotspot.
- Internet content is filtered and most major video streaming websites are blocked.

Technical Support



- Many issues can be resolved by restarting the Chromebook or Wi-Fi hotspot.
- Issue not resolved? Contact the Remote Learning Help Desk: <http://StudentTechHelp.wcpss.net> or 919-694-8100.
- Broken, lost, or stolen Chromebooks or Wi-Fi hotspots should be reported to the Remote Learning Help Desk immediately.