

General Questions

Q: What services are available in the Media Center?

A: We are available for book check-outs, printing, studying, tech assistance, and tutoring. Teachers may also sign up their classes to come work on assignments and projects or collaborate with us.

Q: What are the Media Center's hours of operation?

A: We are open from 7:00 a.m. until 2:45 p.m. on Mondays thru Thursdays and from 7:00 a.m. until 2:30 p.m. on Fridays

Q: I accidentally turned my public library book into the Media Center. What do I need to do?

A: No worries! Whenever we receive a book from the public library, we make sure that it gets back there by either dropping it off or sending it to Athens Drive HS where the Athens Drive Community Public Library is located.

Q: I have an overdue book from my previous school. What do I need to do?

A: If your previous school is part of the Wake County Public School System, you can leave it with us and we will get it to your previous school. If your previous school was elsewhere, you will need to contact them about the steps necessary to remove said overdue from your record.

Q: I am a parent with a concern about a book my child checked out from the Media Center and/or is reading in a class. What can I do to express my concern to the appropriate staff member?

A: Begin by sharing your concerns with the direct person of contact. If the book was checked out from the Media Center, speak with one of our Media Specialists and if the book is being read in class, speak with the teacher.

Q: I can't get a parking pass, prom ticket, or graduation ticket because I have a fine on my account. What do I need to do?

A: Fines and fees for lost or damaged materials may prohibit a student from receiving a parking pass, off-campus lunch pass, prom ticket, and/or graduation tickets. To avoid this, stop by the Front Office to pay for the fine and clear your account.

Circulation Questions

Q: How many books can a student check out at one time?

A: Students can check out a max of 10 books at a time.

Q: Can parents check out books?

A: At this time, we do not have a system in place for parents to check out books from our collection.

Q: How do I know when a book is due?

A: Due dates are stamped in the back of the book and are 3 weeks from the day checked out. If a student needs the book longer, the book can be renewed to avoid any overdue fees.

Q: Do you charge overdue fees?

A: No, we are fine free, but we do ask that you renew your books when overdue (as long as no other student has it on hold) and return them in a timely manner so that others can enjoy them.

Q: How do I know if I have any fines on my account?

A: Every month, students with overdue materials and/or library fines will receive an email at their WCPSS account. Parents will be notified once a quarter if there is anything on their student's account. You can also stop by the Media Center to ask one of the Media Staff members to check your account.

Q: Why do I still have a library fine on my account from a different school?

A: All library fines as well as overdue or lost materials stay on a student's account as long as they are a WCPSS student.

Q: How can I pay for a lost book or overdue fine?

A: Stop by the Front Office to pay and clear your account. We take cash or checks written to Panther Creek High School. If the money is due to another school, you can send cash or a check written to the school where the money is due.